



Nationwide Cleaning & Support Services

# About Us

Maes specialise in providing integrated cleaning services, facility management services and support services across the UK.

Our innovative integrated facilities management service is designed to fit the needs of your business. The service at Maes is constructed to remove the additional stress of running your business. We do this by working harmoniously with your company, which can help you to save both money and time, and more importantly for you to concentrate on the real needs of your business. We personalise our service, to fit your needs; from cleaning, pest control, security, groundworks, washroom services, and much more, Maes has you covered.

## Over a decade of service

Professionalism is at the very core of what we do, from start to finish we believe and can guarantee our clients a consultative and professional approach. All of our services at Maes, are both transparent and efficient, to assure the optimum results for our client's companies.

We started out over a decade ago as a singular-service provider in the cleaning service industry. Over time our expertise and industry knowledge has allowed us to evolve into a proficient multi-discipline service provider. We cater our services for companies of all sizes, which will be tailored to your individual needs, and is reflective of your company's ethics and business objectives.

## Our Mission

**The mission at Maes is to strive in providing a solid foundation across various services that have been designed to support your business environment. Our promise to all of our clients is that we make sure your company receives real benefits, through using our facility management service.**

## Our Sectors

- ✓ Office cleaning
- ✓ Retail and showroom
- ✓ Education and government
- ✓ Medical CQC
- ✓ Construction
- ✓ Hospitality and leisure
- ✓ Housing and property
- ✓ Industrial cleaning



# Cleaning Services

## Professionalism & Proficiency is Guaranteed with Maes

At Maes, we view facility management as more than just keeping your business premises clean. It is more than that, we will help you maintain your building in a top class state. With our help, you can keep your customers and staff happy, enhance productivity and increase the reputation of your company.

**The cleaning services provided by the Maes team is always to the highest standards. During your consultation, we will generate the perfect cleaning system for your office or premises. All of the clients receive a tailor-made service that is designed to add real value to your organisation.**

Innovation is visible in our cleaning service. We continuously develop and enhance our service to save time and money for our clients. Depending on the job requirements, the products that we chose to use at Maes are those that cause little or no damage to the environment. Our operatives attendance is managed and maintained via a telephone

clocking system, this allows us to see in real time, where each operative is and eradicates any discrepancies in our attendance.

Because Maes offers a truly personable service, we believe in hands-on management of every cleaning contract. Each client is appointed to a Contracts Manager, whom oversees the day to day operations of each clean. The Contracts Manager is also charged with conducting regular on site audits, which are transparent and informative, these allows us to maintain the highest levels of service.

The diversity of companies and industries who entrust Maes with their cleaning requirements include, but are not limited to, the following; offices, warehouses & factories, retail stores and high street outlets, nurseries, schools and colleges, doctors and dental surgeries, leisure facilities & gymnasiums, pubs, night-clubs and restaurants.

In addition to regular cleaning services, Maes is equipped to carry out more detailed cleaning regimes such as; carpet and upholstery cleaning, window and glass cleaning, floor care; sealing and polishing, graffiti removal, high level cleaning, kitchen and ducting cleaning, and much more.

## Stand-Alone Cleaning Service

You may already have the perfect solution in place, but you want your premises to really stand out for a planned event or conference. We are more than happy to provide you with a premium cleaning service to showcase the ethos of your organisation. The cleaning team at Maes are highly trained and are on hand to help you with demanding cleaning services.

Telephone: 0330 113 0545



**For more information or to arrange  
a free on site quotation please  
contact our switchboard on  
0330 113 0545**



## Other Services

- ✓ Washroom services
- ✓ Grounds maintenance
- ✓ Consumable supplies
- ✓ Pest control
- ✓ Security

# Our Delivery

To give you a clearer understanding of how we operate at Maes, we thought it was best to provide you with an example. With any new enquiry we like to visit our potential clients in person, so we start with an on-site consultation. The reason we prefer to do it in this way is so that we can really understand our client's needs and the needs of the business. Not only that, we are able to supply an accurate and fair quote.

After we have provided you with a quote, we will then work cooperatively with our clients to create the right and exact specifications including all scopes of work which our operatives will carry out. If you are worried about the costing, we monitor all of our operative's attendance and hours through using a phone clocking system. This method allows us to see in real-time the hours worked by our operatives, we have also noticed that it reduces unexplained absences, as well as clarifying which visit have/have not taken place.

If you opt to use Maes facilities management services, we liaise with our clients, monitor the sites in person,

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and also carry out regular onsite audits. During these audits, we like to invite our clients along to ensure transparency in our service. If our client highlights an issue, Maes will work very hard to rectify and resolve any problem straight away. We like to guarantee satisfaction and work towards a solution within 24 hours.

## Our Products

Depending on the job requirements, the products that we chose to use at Maes are those that cause little or no damage to the environment. Maes strives to locate and source suppliers with a similar environmental ethos as our own.

## WHAT OUR CUSTOMERS SAY

“ I have found them to be very pleasant, helpful and exceptionally proficient. No job is too much.

Office Manager  
RETAIL



“ They responded promptly to our enquiries, and quickly mobilised a professional team for us.

Depot Manager  
RETAIL



“ We are more than happy with the service provided and would highly recommend Maes Group to anybody.

General Manager  
LEISURE



“ Their approach is professional yet personal, switching to Maes saved us time and money.

Managing Director  
EDUCATION



# maes



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